

PRESS RELEASE

ISO9 Announces Consulting and Training Services - the Industry's First Comprehensive Integrated Professional Services Offering

OAKLAND, CA., June 10, 2002 – ISO9 (a Vintara brand), the leading provider of fully automated, Web-based enterprise quality management solutions and services, today announced the introduction of a range of comprehensive consulting, training and support services. ISO9's new service offerings have been created in recognition of the fact that customers need more than technology and training to build, maintain and maximize a Quality Management System (QMS), they require the on-site expertise of industry-leading experts. From the exploration phase, to the implementation of a QMS, to ongoing maintenance, ISO9 now provides services which will satisfy every customer's need for quality management expertise.

The ISO9 consulting services offering will include on-site services conducted by industry-leading experts with the knowledge, skills and experience to fully understand the needs and requirements of each individual company. These services will include everything from Gap Analysis, Documentation Development and Internal Audit services to Management System Cost Reduction, Process Improvement and Lean Assessment services. In addition to consulting services ISO9 has introduced the first in a series of on-site training courses. These courses will cover such subject matter as ISO 9000 Orientation, Internal Auditor Training and Root Cause Analysis System Training. Each training course has been specifically designed to give a company's quality team extensive insight into the quality management process in minimal time.

With the introduction of these services ISO9 is the first company to offer fully integrated solutions incorporating the alliance of a powerful Web-based application, comprehensive service offerings and a tailored implementation process to enable companies to build and manage a fully integrated Quality Management System. Through ISO9's Integrated Service Delivery a company is now able to and realize their strategic business objectives and management system goals with the use of a single vendor eliminating the need for the traditional array of service providers previously required to achieve the same outcomes.

In addition to these new services - consulting and training - ISO9 also offers the most comprehensive remote consulting support to build and maintain a compliant Quality Management System. Remote Consulting is offered through telephonic and email support with a company being assigned a dedicated consultant who serves as a comprehensive knowledge resource on our application, ISO 9000 and quality management in general. Using remote consulting support a company has access to a consultants to answer any questions a company may have when they need it.

"The task of implementing a quality management system has been one that required companies to seek the services of multiple vendors to achieve their business objectives. With the introduction of our training and consulting services ISO9 has taken a major step forward in our efforts to provide companies with the most comprehensive solutions to quality and to ensure that these companies can now have all their needs met by one provider," commented Glenn Kohner, Vintara Chairman and CEO. "Our team are industry leaders and have extensive experience with ISO 9000 and quality management, this expertise is available to our customers to ensure their continued success."



About Vintara

Vintara is the leading provider of Web-based process management solutions and services. Founded in 1997, Vintara has a proven track record of helping the enterprise successfully prepare for and cost-effectively maintain compliance with a range of domestic and internationally recognized standards. Our customers come from a variety of industries, with a diverse range of needs. In every case, Vintara has created solutions that meet and exceed their growing business needs.

Combining innovative technology with training and consulting services, our brands – ISO9, ISO14, ISO17 and OHS18 – deliver the solutions that help the enterprise manage their key business processes setting the path to continual improvement.

For more information on ISO9, please visit www.iso9.com. For more information about Vintara, please visit www.vintara.com or contact us at pr@vintara.com.